



Supportive Parents SENDIAS  
Service for Young People

**ARE YOU A YOUNG PERSON  
UNDER 25?**

**DO YOU HAVE A DISABILITY,  
OR DO YOU NEED EXTRA HELP  
WITH LEARNING?**

**DO YOU LIVE IN BRISTOL,  
NORTH SOMERSET OR SOUTH  
GLOUCESTERSHIRE?**

**If yes, we can help you to...**

- Understand your rights in education or training
- Get the help you need
- Make sure you are listened to

We need your consent if you would like a parent or carer to contact us. See our website for more information.

[www.supportiveparents.org.uk](http://www.supportiveparents.org.uk)



Information, Advice  
& Support Line

9.30am – 4.30pm  
Monday to Friday  
(answerphone at all other times)

**0117 989 7725**

Alternatively, complete the contact form on our website:

[www.supportiveparents.org.uk](http://www.supportiveparents.org.uk)

Or email:

[support@supportiveparents.org.uk](mailto:support@supportiveparents.org.uk)

**Our Registered Office:**

3rd Floor, Royal Oak House, Royal Oak Avenue, Bristol, BS1 4GB

*If you would like this leaflet in Braille, large print easy-read or another language, please contact us.*

**Working in partnership with:**



Registered in England and Wales as Supportive Parents for Special Children

Company Limited by Guarantee No. 3905996  
Charity No. 1079761



Providing the Special Educational Needs and Disabilities Information, Advice and Support Service (SENDIAS) for Bristol, North Somerset and South Gloucestershire



Supportive Parents provides the Special Educational Needs & Disability Information, Advice and Support (SENDIAS) Service in Bristol, North Somerset and South Gloucestershire.

We provide free, confidential and impartial advice to children, young people and their parents about SEND.

We ensure that the views and experiences of children, young people and their parents inform policy and practice. We raise awareness of SEND issues, processes and procedures.

We promote and maintain good partnership working between children and young people, their parents and carers, professionals, the local authority and health. Professionals can use SENDIASS to improve SEND knowledge, local issues and participation.



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## What we offer



### Telephone Support

You can speak to our trained advisors between 9.30am and 4.30pm Monday to Friday. Leave us a message at other times and we will get back to you as soon as possible.

### Paperwork

We can help with paperwork for meetings, reading or responding to letters and reports, statutory assessments, written contributions, reviews and planning.

### Meetings & Face to Face Support

We support you to prepare for meetings with schools, early years settings and colleges. We may be able to provide support at meetings. We offer appointments at our offices and may be able to visit you at other locations.

### Support Groups/Surgeries

We hold support group meetings and surgeries in local areas. We advertise dates and venues on our website, Facebook and Twitter. You can also phone our Information, Advice and Support Line or ask your educational setting for details.

### Termly Newsletter

Contains local and national information about SEND. Available on our website.

### Courses/Workshops

We run free courses and workshops on SEND for young people and their parents/carers.

The courses are designed to give an overview of relevant policies and specific information relating to SEND provision.

We also provide training for SENCOs, School Governors, Trainee Educational Psychologists etc.

### Website

For more information about our service or for information, advice and support enquiries:

[www.supportiveparents.org.uk](http://www.supportiveparents.org.uk)

